

Noise and Nuisance Management Plan – 59 Gloucester Road, Reading

Wild City Collective CIC & 59 Gloucester Road CCG

Introduction

The purpose of this Noise and Nuisance Management Plan is to outline policies and operational procedures which aim to minimise the impact of noise and other nuisances on nearby residents within the local community.

Our three main potential sources of nuisance come from the following:

- **Outdoor Activities:** Children playing, group vocalising/shouting during sessions, tool use (e.g., light carpentry, hammering), and group gatherings. Smoke from fires.
- **Indoor Activities:** Group gatherings within a contained space, either or or children or a mix of both; where chatter and/or activity noise could be heard from the building.
- **Movement on and off of site:** People arriving and leaving by foot, leaving the site at night.

Potential nuisance	Control measure
Smoke from camp fire	Location of fire central to site so a larger distance to residential boundary is maintained. Regular fires during sessions are kept to a small size for cooking and warmth Wild City Collective fire policies and procedures in place which cover appropriate burning materials to limit smoke, fire size and control measures. Any smoke created on site to comply with the Environmental Protection Act 1990/statutory nuisance
Outside noise – from forest school sessions	Number of children and adults on site outside are kept within the agreed limit to decrease noise from chatter/play etc Unusually loud screaming and shouting is discussed with children's groups attending sessions on site. Staff will actively manage behaviour resulting in unusually high noise levels. Where possible, any child who is loudly distressed for extended periods of time will be encouraged to an indoor space to reduce the impact on neighbours. Planting and maintaining of trees and large shrubs on site, especially at neighbours' boundaries, to support blocking and dispersal of noise.
Outside noise – from other events in forest school area	Access to forest school site for evening sessions (family or adult only) limited to special occasions (for example but not limited to Christmas celebration) or smaller events (for example, but not limited to: adult well-being groups). Signage to be displayed to encourage respect for neighbours. Events where groups of adults will be using the space during the day time will be planned at times respectful to our neighbours, and the number of adults will be kept within the agreed limit. Hall renters will only have access to a limited outside area near the front of the hall, allowing the main of the forest school school area to remain quieter during hall rentals.

Outside noise – from garden area	Regular community garden volunteers attending site will have signed an agreement outlining: - o limitations to numbers - o hours to access - o Explanation to keep voice and activity sounds to a minimum to respect our neighbours.
Noise from within the hall	Capacity of groups inside the hall will be limited to 30. Activities within the hall will take place only within the operating hours as agreed. Windows and doors to remain shut for louder indoor activities. All private hirers booking the hall (birthday parties or workshops etc) must sign a standard terms of hire document. This contract clearly states that the venue reserves the right to terminate an event immediately if noise limits are breached or if neighbours are deliberately disturbed. Signage displayed to respect neighbours when leaving site
Complaints	A positive relationship with residents relies on open communication and reliable accountability. • A monitored email address will be published so residents can make contact if they have a complaint. • Complaints will be be logged capturing: - o Time and date of complaint. - o Nature of the disturbance. - o Immediate steps implemented to resolve the source. - o Follow-up feedback provided directly to the complainant.
Review	This management plan will be reviewed annually by both Wild City Collective CIC and the 59 Gloucester Road CCG. Any necessary changes will be informed by learnings in the year before, from consultation with stakeholders including local residents.