

Practice Title: South Reading & Shinfield Group Medical Practice

Date: March 2026 (Corrected)

File Reference: Patient Arrival Survey

References:

Patient Travel Survey

Week from Monday 2 March to Saturday 7 March 2026 (6 days)

Issues:

The Practice is seeking to redevelop premises and seeking planning permission to do so. The practice management team has identified parking may be an issues and have asked patients to complete the survey to get feedback on current arrival to the surgery.

Analysis of the Data

There was a total of 642 appointments booked for this week:

Telephone appointments 445

Face To Face appointments 197

This is confirmed as a typical week and typical split between telephone and face-to-face appointments.

213 responses were received – slightly more than the 197 face-to-face appointments as responses were received from some patients visited the surgery to collect or drop off information.

Travel Method

Walked	106	50%
Bicycle	26	12%
Own Car	38	18%
Car (driven by someone else)	10	5%
Dropped off/picked up	4	2%
Taxi or private Hire	2	1%
Bus	23	11%
Community transport service	0	

Mobility Scooter	2	1%
Ambulance/Non-emergency patient transport	0	
Other (please specify)	0	

Parking (if applicable)

Used the surgery car park	0	
Parked on nearby street	48	
Did not require parking	165	