

Management Statement for The Control of Noise

Introduction

This management statement has been written in line with our Noise Control Plan and Good Neighbour Policy.

Its purpose is to give an overview of how the controls put in place in the above policies will work to limit any noise disturbance to the local community and any neighbours.

When considering any noise disturbance, we begin before a resident arrives with us by putting in place a matching strategy to ensure the Resident and Baby is suitable for the Centre and the surrounding area.

Once a Resident and Baby is matched with the Centre, policies are in place such as the behaviour management policy. This is to ensure that staff understand the approach that Imani Living takes to the behaviour of residents.

Some Residents living at the home may have mild conditions such as hearing difficulties, staff training is put into place from the beginning to ensure staff have all the skills needed to manage any behaviour issues.

As well as considering any noise or disturbance from the Residents who live with us, we have also considered any disturbance that could arise from staff or other professionals and their comings and goings. These have also been detailed below.

Matching

The Family Residential Centre will at maximum have three “Mother and Baby” in residence. When the local authority initially approaches us to place a Resident, they will provide information regarding a Residents requirement of the placement. The senior team at the Centre will discuss the information provided by the local authority to decide whether the potential Resident’s needs could be met in the Centre, without jeopardising any current Resident in placement. The Manager will consider the needs of each Resident, their needs, and presenting behaviours, this will form part of the impact assessment.

Consideration will also be given to the Centre’s environment and that of the wider community. For example, a Resident with history of anti-social behaviour would not be a good match for the community and therefore would not be offered a placement.

Where possible the manager meets with the placing social worker to agree suitability of the Centre and the proposed Resident and Baby.



The manager has the right to refuse a Resident and Baby a place at the Centre if it is not deemed a good match. It is the managers final decision. We have every confidence in our managers ability to do so.

Visitors

We aim to minimise visits to the house where possible to keep any disturbance from comings and goings in line with what could be realistically expected from a normal family home. Where practicable, visiting hours for the Centre will be limited to 09:00 until 17:00 with out of hours visits being by pre-arrangement by the management team. Other visits out of hours will only be conducted in extenuating circumstances i.e., a medical-related emergency.

Where professionals need to meet with the child at the Centre, this will be by pre-arrangement between 9:00 and 17:00 as mentioned above. However, most appointments such as doctor's appointments or health checkups can be conducted off site as would be expected in a normal family home.

Shift Changeovers

The Centre will be staffed by two during the day and one member of staff during the night. Shift changes will be conducted when car movements could be reasonably expected in a residential area and staff will be quiet and respectful of the neighbours.

There is parking for 3 vehicles to the front of the property and on road parking is also available but will only be used for staff changeovers as necessary so as not to cause any highway issues or neighbour complaints.

The site has lockable bike facility for staff use and extremely good bus and train connections all within 10 minutes' walk.

Staff Training

As a responsible employer, we are inspired to create a workforce which reflects our community. Providing personal development and career fulfilment for all employees is a priority for us. We believe this not only benefits the employees themselves but also the community in which they work.

Staff will have a variety of training and support that will enable them to promote the safety, welfare, and social support for Residents at the Centre and as such greatly reduce the chance for any disruption with in the community and in and around the home. We want staff to always reflect the homes ethos and remain a good role model for all to see.

Staff training includes but is not limited to:

- All staff who do not presently hold a level 3 care qualification will be signed up to the course.
- Online training will be supported.
- There will be face to face training as necessary off site.
- Safeguarding children.
- Health and safety, fire safety, food hygiene, report and recording, managing complaints and equality and diversity.

Behaviour Management

At Imani Living we understand that even with the best plans and care in place, occasionally Resident's behaviour can fall below what is acceptable and this can cause a noise and disturbance issue. This is not an issue uniquely associated to Family Residential Centres; this can occur in any family situation. However, in a Family Residential Centre trained staff can implement a behaviour management policy that will allow them to manage behaviour quickly while also being fair, consistent and reasonable.

If the manager deems that the Resident is consistently non-compliant with the expected behaviour policy and the welfare of other Residents or neighbours is being jeopardised, they may request to the placing Local Authority for the Resident to be moved from the Centre.