



The Specialist

In Traditional Sash Windows



Products & Services

The Sash Window Specialists are the experts in **energy-efficient timber** window and door solutions that sustain **architectural integrity** and kerb appeal



We combine modern expertise with traditional values to give you *timelessly beautiful* windows coupled with enhanced energy efficiency

The Specialist in Traditional Sash Windows are on a mission to bring classic beauty back to your home. We pride ourselves on our bespoke window and door services, quality of workmanship and careful installation, as well as dedicated aftercare.

Unlike many other sash window companies, all of our products are **manufactured at our very own workshops in Guildford, Surrey**, and installation is handled by our professional team of highly trained specialists. We have also a brand new showroom where windows and doors can be viewed.

Durability and sustainability are at the heart of everything we do. This is exemplified by our dedication to using eco-friendly, **highly resistant grade A red wood and Accoya timber** - as opposed to non-original and polluting uPVC windows.

We endeavour to serve as much of the **South-East of England and surrounding counties** as possible. We also have an expert team that specialise in conservation areas and listed buildings so that the best advice can be provided whatever your needs.

In this brochure you will find details on the window and door services we offer (from refurbishment to full replacement), as well as the finishing options and accessories you can choose from.

Over 50,000
replacement
windows

...and over 20 years
of happy customers

Choosing what works for you...

All our windows and doors are ***custom-made to your needs and preferences***. This guide will outline all the different options you can choose from and our specialists will be more than happy to talk through what works best for you.

In this brochure, you will find information designed to help you decide:

What type of product are you looking for?

Our window and door expertise includes the manufacturing of sash windows, casement windows, bi-folding doors, french doors and single doors, such as Georgian or Victorian style front doors.

What service do you require?

Are you looking for completely new windows or doors, replacements, upgrades or refurbishment? We discuss with you to determine the course of action that will best meet your requirements.

Timber options

We exclusively use sustainably-sourced timber for all our products. Timber options include softwoods, hardwoods, and extra durable Accoya wood.

Glazing options

We have an extensive range of glazing options to meet your needs, including single, double, acoustic glass, toughened safety glass and more.

Finishing options

To perfectly match and enhance the aesthetics of your property, we offer a range of paint and furniture options (including handles and locks).



What makes us special...

Guaranteed no-fuss after-sales service

We want you to be over the moon with your new windows or doors. Our promise is simple: if there is something you are not happy with, no matter how small, we will come back and fix it, no fuss.

Over 200 years of collective experience

Our company has been designing, manufacturing windows and doors for over 20 years, with many individual team members backed by years of personal experience. You can trust that you are in great hands.

Tailored service to your needs and specifications

Every element of the finished product is based on your exact preferences and specification, from the glazing to window furniture and to the architraves used.

Your work is NEVER subcontracted - it's all us!

Unlike many other companies, we manufacture our windows and doors in our purpose-built, state-of-the-art Guildford workshop, and then our own full-time fitters will install them.





"Excellent quality and fantastic customer service! Highly recommend !"

- Google review, 2020

Window Options



Sash windows

Vertical sliding sash windows are traditional of period homes and add elegance and splendour to any property.

Casement windows

One of the most popular window styles in the UK, casement windows open using hinges. Timber casements are versatile, economical and efficient.



Door Options

Bi-Folding Doors

Bi-folding doors slide to open and are made from a series of panels that fold to the side. They are stylish space dividers both inside and outside the home.



French Doors

French doors are glass doors that can open inwards or outwards on hinges, allowing the flow of natural light into your home.



Single Doors

We manufacture and install bespoke single doors, perfect for front and back doors and finished with our quality range of door furniture and locks.



Timber options...

The two main types of timber we typically use are:

- **Treated Grade A European Redwood (softwood)**
- **Premium timber Accoya**

While both are sustainably sourced and carefully treated in a non-toxic process, Accoya windows and doors are the more durable option (resistant to warping, swelling, rotting and UV damage). For that reason, all our Accoya products come with a 50 year guarantee.

We make all of our doors from Accoya as standard, due its increased stability against wear and tear from more regular opening and closing.



Timber is the clear green choice

The manufacturing of timber windows uses eight times less energy than the production of uPVC windows. Plastic window manufacture also releases toxic chemicals into the atmosphere, e.g. the harmful carcinogen benzene (released during laser cutting).



Glazing options

All our windows and doors are available with an extensive range of glass to suit your specific needs, including:

- **Single and double glazing**
- **Acoustic glass** - to help to further reduce sound ingress be it voice, road, plane or train
- **Toughened or laminated safety glass**
- **Sandblasted (Satin) glass** - for privacy in bathrooms, etc.

Double glazing is the most common choice for most of our customers, due to its benefits for:

- Heat retention
- Reducing noise pollution
- Practically eliminating condensation (a common problem with single glazing)

Our standard units are 4-16-4 (24mm) Argon Gas filled and perform to current building regulations. We are able to certificate our products using FENSA (full replacement including frames).

For some listed buildings and conservation areas we can offer a slimmer, high tech unit which is sometimes favoured by planning. 12mm - 24mm units are available upon request and if required.

Paint systems

Our water based spray system is extremely durable and acts as a protective skin on your windows. Maintenance schedules, as a result, are prolonged and the durability and overall finish improved.

When maintenance on your new windows is due it's a far more gentle process compared with the olden days of burning off layers of paint.

Now, it's a light sand and a top coat or two in a brush applicable water-based paint - this will set you up for between 5-8 years at a time before repeating the process again.

Timber windows do need to be maintained in order to ensure a long and healthy life span, today's paint systems make this process easier for our customers to keep on top of window maintenance. Generally, occasionally opening your windows and washing down once a year with a damp cloth is all the maintenance required.

If this is kept up there is no reason why your new windows will not last as long as original windows did (100+ years).



Although most of our customers choose traditional white, we offer a number of paint colour options. Call us to discuss the colour you would like.

Locks & handles

Our windows and doors feature a standard range of furniture which are available in the following finishes; Polished Brass, Antique Brass, Polished Chrome, Satin Chrome and Satin Nickle. All of our window and door furniture is compliant with insurance approval.

Draught proofing

All our windows and doors feature integral draught-proofing systems. Sash Windows use a nylon brush pile which is rebated into the staff and parting beads. We also draught-seal across the centre rail (where the sashes meet) and across the head of the top sash, returning around 98% draught seal. Casement Windows and Doors feature an aquamac (compression sponge) draught-proofing system which makes contact via the frame, again, this draught-proofing is very effective yet discreet.

Did you know, draughty windows have been known to contribute to a 25% increase in household energy bills, due to heat escaping out the windows?



Replace vs Repair

5 Signs you need new windows...

1. Poor timber condition

Particularly in period homes with extremely old sash windows, the timber can often be beyond repair. Look for chipped layers and paint puckering, holes appearing on the surface and rot; all tell-tale signs you might need to invest in more durable, decay-proof timber window solution.

2. Faulty parts & difficulty opening

Check to see if the chords are present and not frayed, the pulley system on your sash windows is stiff or difficult, or the hinges and screws on your casement windows are rusting and weakened. Weathered and faulty parts are not only a nuisance, but they risk the security of your property.

3. High energy bills & draughty windows

Old, inefficient windows are likely to have a sizeable impact on your home's heat insulation especially if you have single glazing. A quick test is to check if your windows are cold to the touch when it is cold outside (and even to check for visible gaps in the frame). If so, it's highly likely your windows are contributing to your high energy bills.

4. Poor noise insulation

Proper noise insulating glazing is a relatively new invention of recent decades, meaning that period windows are likely to allow street noise into your home. If this is the case for you, brand new windows are likely to be your only option for peace and quiet.

5. Condensation build-up or leaking

Single glazed windows can not prevent cold passing through them. As soon as warm, moist air reaches the cold glass condensation will be apparent, which can lead to mould on the frame/seals, blocking your view or possibly the need to wipe down your windows each morning.

How we work...

1

Property visit

Once you have contacted us, we will call you back to discuss how we can help you and arrange a property visit. One of our specialists will assess the space, take measurements and discuss what options will work best for your property and style preferences.

2

Customised Design

Following our visit, we create a full, comprehensive estimate of the proposal discussed. Once the proposal is accepted, fitting dates are offered and the contract agreed. We then pass on all measurements to our design team, who create all the necessary drawings for your new windows/doors to be manufactured.

3

Manufacturing

All manufacturing takes place at our workshops in Guildford, Surrey. We use only the finest quality timbers, specially treating it to prevent rot or woodworm. We fit your selected glass - single, double glazed or acoustic glass - and add your preferred window furniture.

4

Fitting

The final stage of the process is carried out by our expert fitting team. Your property is protected by dust sheets and vacuumed at the end of each day. We will leave each room as tidy as we found it. Our support team will check in with you after your fitting is complete.

Visit our factory and showroom

We encourage our clients and customers to come and visit our impressive workshops based in Guildford, Surrey. We are always willing to give you a full guided tour and explain how our state-of-the-art manufacturing facilities produce your beautiful new timber windows or doors. We also are very pleased to now have a showroom that features many 'finished' products which is located in Cobham, a short drive from our factory.

Why not visit both? To arrange a visit to one or both sites, please call your sales consultant or the office on **0800 3897384** or email us using **info@sashwindowspecialist.co.uk**. Viewings by appointment only.

Our experts

The joiners

The joinery team consists of fully trained, highly competent and professional joiners who work to an extremely high standard at all times. Their expertise is complemented by our set of intelligent cutting technology, ensuring that your windows are cut perfectly every time, ready for hand assembly. The joiner team receives your window measurements after a survey of your property has been completed and as such they represent the first step in the manufacture of the windows and doors.

The painters

The painting team take the newly manufactured sashes and - after full timber treatment which includes Timber preserving, wet rot and dry rot - carefully apply primer and three coats of a micro porous acrylic, high quality paint. The windows are then hung to dry in our specialised drying room in the workshop.

The glaziers

Once the windows and doors have been manufactured to their correct measurements, assembled and fully painted they are passed on to the glaziers team, who are fully equipped to fit the high quality glass. The glass is manufactured before being carefully be it single glazed, double glazed, acoustic, toughened etc.

The fitters

The final stage of the process is carried out by the fitting team. They take the finished product and fit them to your property. The team always ensures that the job is completed to the highest standards. Prior to fitting, all relevant areas where we will be working are comprehensively dust sheeted. Once the works have been carried out the team ensures that the property is fully tidied, vacuumed and left in the condition it was found.

The admin & support team

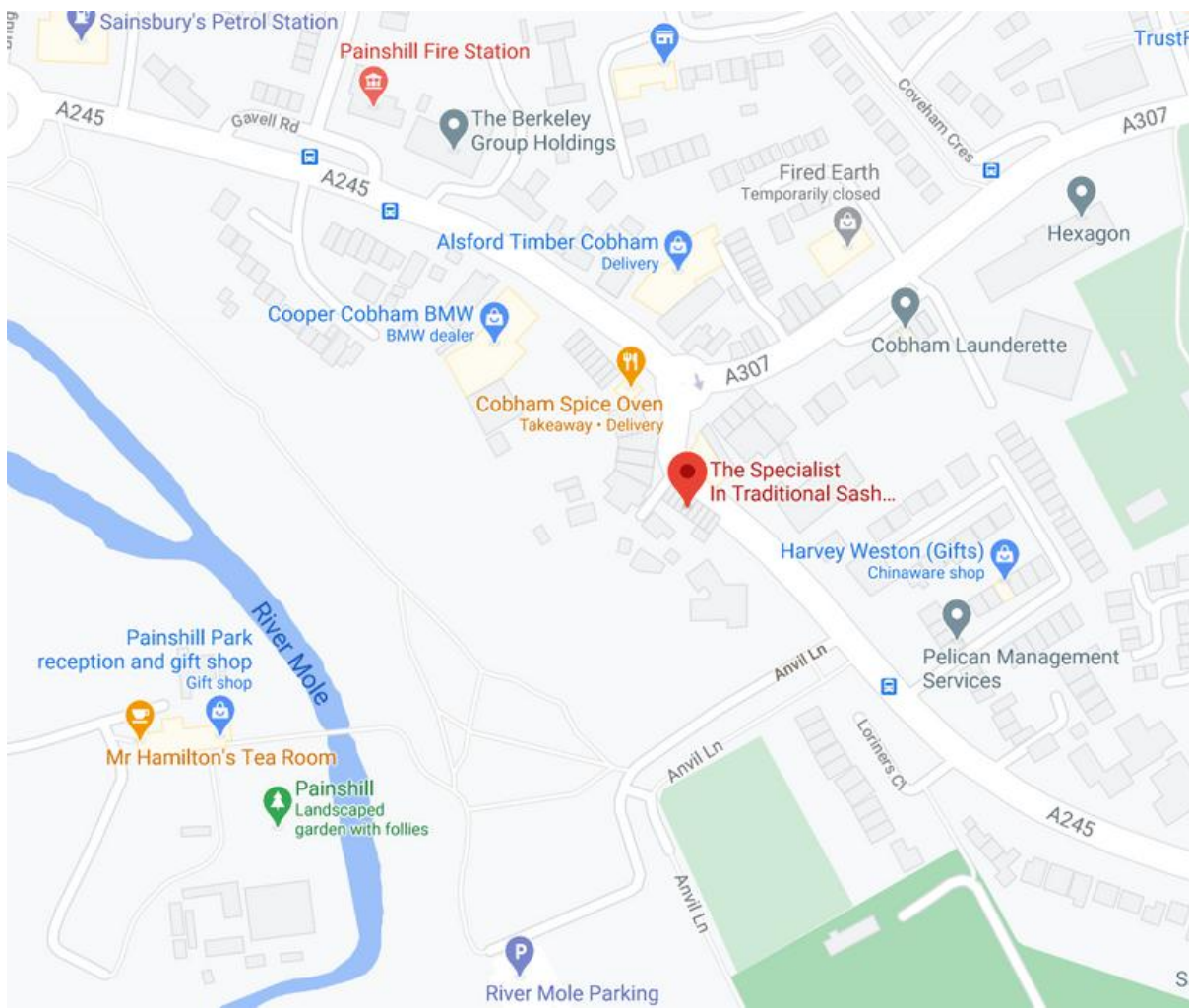
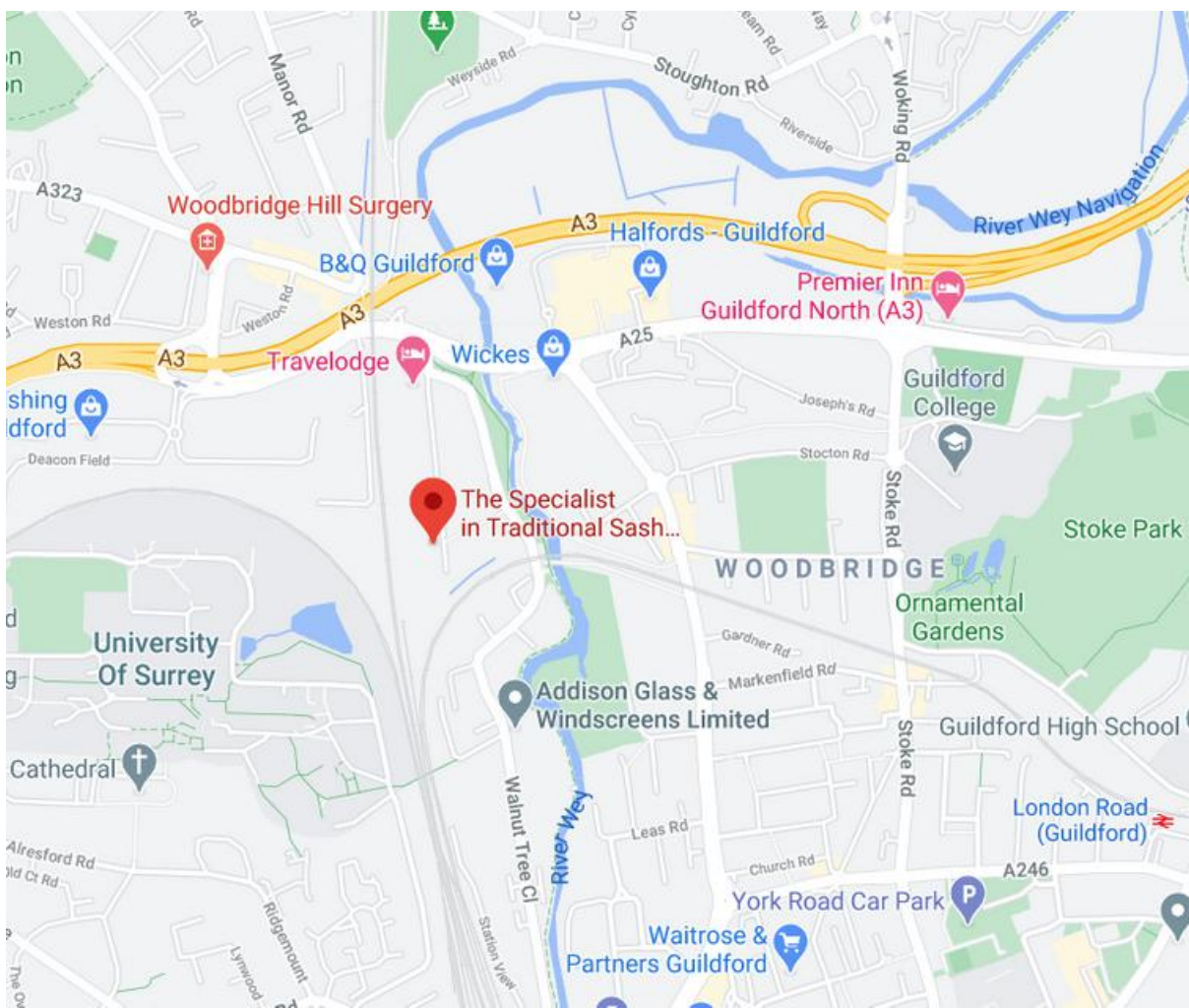
The sash support team are on hand at all times to assist you with your orders. The dedicated team takes orders, schedules surveys, answers enquiries, schedules fittings, and manages all the administrative tasks necessary in delivering the quality service that you receive.



"Excellent windows - well made & make such a difference to insulation/sound proofing - all of our fitters went the extra mile to be sure we were happy with the install/finish."

- Customer in Teddington, 2020

Contact Us



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Average score based on 27 reviews in the last 12 months

[594 Total reviews](#)

Reliability



Courtesy



Tidiness



Workmanship

