

OPERATIONAL MANAGEMENT PLAN
HAND CAR WASH FACILITY
ADJACENT TO HILL'S MEADOW CARPARK, GEORGE STREET, READING, RG4 8DH

- The facility shall be staffed by at least four people at all times during the hours of operation.
- At all times an operative shall be available on foot to monitor access and to direct vehicles into and within the site, including enforcing the hatched area denoted on the approved site layout plan which shall be kept free from vehicles at all times. Waiting times shall be advised to visitors by the operative during busy times where a queue has formed at the site entrance.
- A minimum of two operatives shall be available to carry out vehicle valeting at all times.
- No vehicles shall be allowed to enter the site solely for the purposes of visiting the refreshment, waiting area or toilets, instead they shall be advised to park in the public car park and to pay the required charge.
- No vehicles shall be allowed to queue on the hatched area, in order to keep the highway entrance route clear, with a maximum of 3 vehicles allowed to queue on the access approach to the site entrance, enforced at all times.
- No vehicles visiting the car wash facility shall be allowed to wait in the adjacent car park area. This shall be monitored regularly by the operative in charge of directing vehicle movements, and via the CCTV system from the site office.
- The facility shall not exceed the capacity of 14 vehicles at any one time, including 3 waiting bays to the front of the site entrance.
- All vehicles shall enter and exit the site following the designated route.
- CCTV monitoring shall be carried out at all times from the site office, with any issues arising being dealt with promptly by the site manager.
- All site operatives shall be provided with contact details of the site manager, Anthony Herbert
- All site operatives shall be briefed on evacuation routes in the event of emergency, including flooding, with leaflets available in the site office to be distributed to customers, including safe evacuation route / refuge details, as detailed within the FRA provided by Aquabex dated 18/05/2015.