



MADE IN BRITAIN

MULTI-TURN

— TIMBER STAIRCASES —

STAIR QUOTATION

THE MULTI-TURN JOURNEY

MADE IN BRITAIN
MULTI-TURN
— TIMBER STAIRCASES —

1. CONCEPTION

You provide a copy of your plans, or if replacing an existing staircase we can price from photos and approximate dimensions



2. SPECIFICATION

Choose from our wide range of standard designs and timber choices, or to further customise your staircase we can manufacture bespoke components. Browse our website, visit our showroom or request a brochure for inspiration and help... or just give us a call



3. PROPOSAL

We will issue a detailed quotation, including a drawing, based on your customised design



4. ORDER & DEPOSIT PAYMENT

To secure your site survey and delivery slots, place your order with payment of a 25% deposit. If credit account terms have been agreed, a written order is sufficient. As your project progresses we will be happy to amend the site survey and delivery dates to suit your schedule



5. SITE SURVEY

We attend site to measure up, which enables us to take full responsibility that your staircase will fit first time



6. DESIGN

After visiting site the surveyor will design your staircase to fit and will ensure compliance with current building regulations



7. ORDER CONFIRMATION

A fully dimensioned drawing will be provided which is to be signed off prior to manufacture



8. MANUFACTURE

Your bespoke staircase is crafted to British Standards with regular quality checks



9. DRY ASSEMBLY

The key quality check is the dry assembly of your staircase, after which a certificate of quality is issued by an experienced joiner



10. DELIVERY

Delivery in our own vans ensures we can track your delivery. A timed delivery slot will be arranged with you at least 24 hours before. Final payment is required prior to your delivery



11. INSTALLATION

Your carpenters will fit your staircase, we are here to help and advise you and your carpenters. We even include a fitting guide and a free bottle of glue with every order



Hazeley Road, Twyford, Winchester, Hampshire, SO21 1QA

T: 01962 712 299 F: 01962 712 210

E: sales@multiturn.co.uk W: www.multiturn.co.uk



WHY CHOOSE MULTI-TURN

MADE IN BRITAIN
MULTI-TURN
— TIMBER STAIRCASES —



SITE SURVEY

Measure-up by our surveyors prior to manufacture enables us to take full responsibility that your stairs fit



FLEXIBLE DELIVERY

Delivery is arranged for when you are ready for the stairs on site, keeping your site on schedule and minimising site storage



DRY- ASSEMBLY

All stairs are dry-assembled and quality control checked before delivery ensuring ease of fitting on site



FLEXIBLE COMPONENT CHOICE

Build stairs to your taste... simply choose from our standard range (including glass) or create a tailored design



A PERSONAL SERVICE

Service with a smile... from the concept to delivery in our own vans... we're here to help



ELITE INDUSTRY KNOWLEDGE

Enables a practical and effective design in compliance with building regulations



LOCATION

A recently extended factory in Hampshire with easy access to London and surrounding counties

”

Just a quick note to say thank you for our staircase. We are really pleased with the finished article and have been very pleased with the levels of service we have received from you.

HELEN BOWMAN

Hazeley Road, Twyford, Winchester, Hampshire, SO21 1QA

T: 01962 712 299 **F:** 01962 712 210

E: sales@multiturn.co.uk **W:** www.multiturn.co.uk



QUOTATION

Hazeley Road
Twyford
Winchester
Hampshire
SO21 1QA

Tel: 01962 712299
Fax: 01962 712210

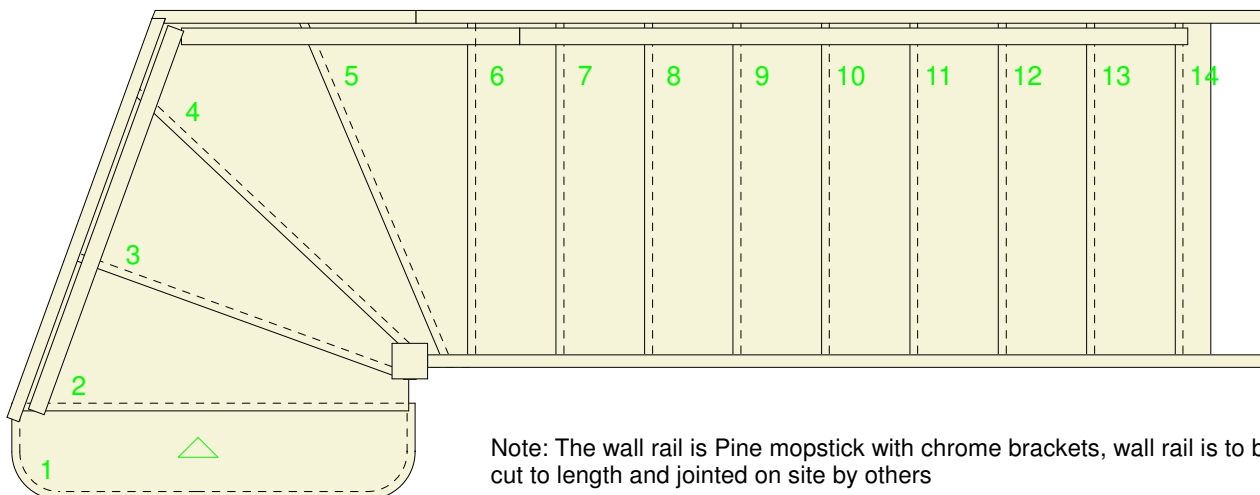
MADE IN BRITAIN

MULTI-TURN

— TIMBER STAIRCASES —



Platinum S A Ltd			Site Address: Red Cow, 50 Crown Street, Reading, RG1 2SE	
Our Number: Q74690 Ref: Basement-Ground			Contact: Saqib Batti	Tel: 07958 160670
STAIRCASE SPECIFICATION - COTTAGE			Date: 08/02/19	
			DIMENSIONS	
Face String	240 x 32 mm	Redwood	Floor - Floor	2700 mm approx.
Wall String	240 x 32 mm	Redwood		
Treads	26 mm	Redwood	Going Riser - Riser	TO SUIT
Winder Treads	25 mm	MDF	Width Overall String	900 mm approx.
Feature Step	Bullnose	MDF	Delivery	3 - 4 WEEKS FROM ORDER
Risers	12 mm	Ply	Price (supply only)	£1,833.01 + VAT
Newel Post	Square 90 x 90	Redwood	The price includes for a site survey prior to manufacture and all stairs are dry assembled prior to delivery. A detailed order confirmation will be issued for approval before manufacture commences. Where credit terms have not been agreed, a 25% deposit will be required prior to the site survey and the balance is due on, or before, delivery.	
Newel Cap	None			
Balusters	None			
Handrail	None		Options:	Stair protection - Bronze £80.00 + VAT
Baserail	None			Base coat - see note below £146.77 + VAT
Nosing	None			+ VAT
Apron	None			+ VAT



Note: The wall rail is Pine mopstick with chrome brackets, wall rail is to be cut to length and jointed on site by others

Note: Allows for angled winder string

Note: Above extra over for base coat includes for knotting and priming of visible components which are to be painted

TO ACCEPT THIS QUOTATION PLEASE SIGN AND RETURN

SIGNATURE

I agree with the details of this quotation and accept the terms and conditions.

Hazeley Road
Twyford
Winchester
Hampshire
SO21 1QA

Tel: 01962 712299
Fax: 01962 712210

MADE IN BRITAIN

MULTI-TURN

— TIMBER STAIRCASES —



3D DRAWING

Our Number: Q74690

Ref: Basement-Ground



Note: This indicative 3D drawing is not necessarily accurate and is for illustration purposes only

QUOTATION

Hazeley Road
Twyford
Winchester
Hampshire
SO21 1QA

Tel: 01962 712299
Fax: 01962 712210

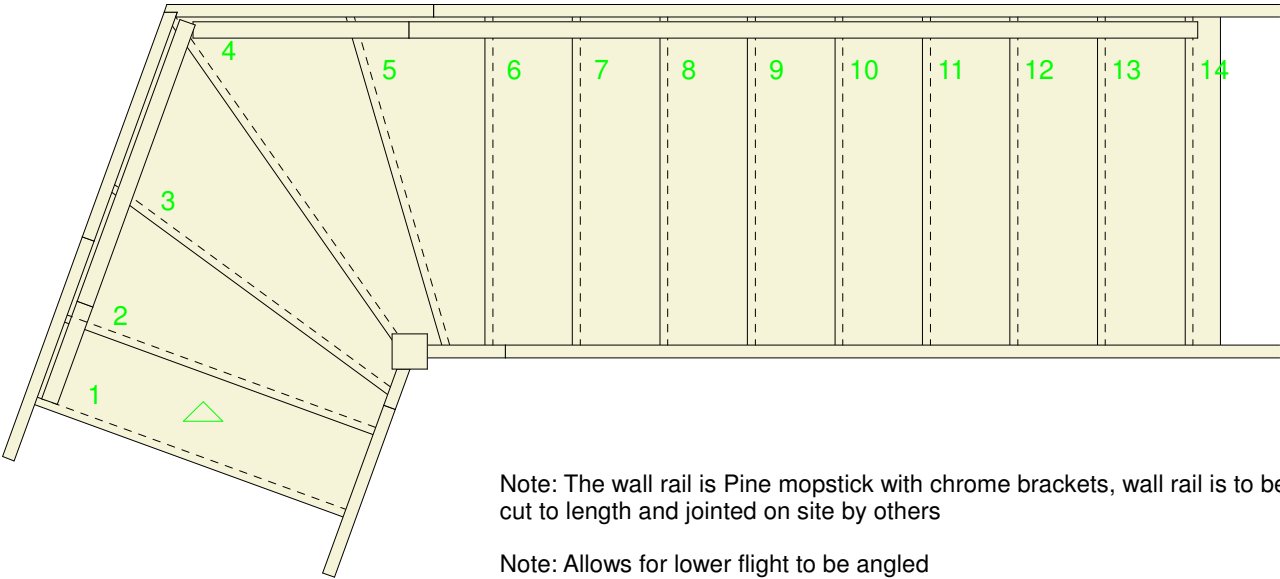
MADE IN BRITAIN

MULTI-TURN

— TIMBER STAIRCASES —



Platinum S A Ltd			Site Address: Red Cow, 50 Crown Street, Reading, RG1 2SE	
Our Number: Q74690 Ref: Ground-First			Contact: Saqib Batti	Tel: 07958 160670
STAIRCASE SPECIFICATION - COTTAGE			Date: 08/02/19	
			DIMENSIONS	
Face String	240 x 32 mm	Redwood	Floor - Floor	2700 mm approx.
Wall String	240 x 32 mm	Redwood		
Treads	26 mm	Redwood	Going Riser - Riser	TO SUIT
Winder Treads	25 mm	MDF	Width Overall String	900 mm approx.
Feature Step	None		Delivery	3 - 4 WEEKS FROM ORDER
Risers	12 mm	Ply	Price (supply only)	£1,730.03 + VAT
Newel Post	Square 90 x 90	Redwood	The price includes for a site survey prior to manufacture and all stairs are dry assembled prior to delivery. A detailed order confirmation will be issued for approval before manufacture commences. Where credit terms have not been agreed, a 25% deposit will be required prior to the site survey and the balance is due on, or before, delivery.	
Newel Cap	None			
Balusters	None			
Handrail	None		Options:	Stair protection - Bronze £80.00 + VAT
Baserail	None			Base coat - see note below £146.77 + VAT
Nosing	None			+ VAT
Apron	None			+ VAT



Note: The wall rail is Pine mopstick with chrome brackets, wall rail is to be cut to length and jointed on site by others

Note: Allows for lower flight to be angled

Note: Above extra over for base coat includes for knotting and priming of visible components which are to be painted

TO ACCEPT THIS QUOTATION PLEASE SIGN AND RETURN	SIGNATURE
I agree with the details of this quotation and accept the terms and conditions.	

Hazeley Road
Twyford
Winchester
Hampshire
SO21 1QA

Tel: 01962 712299
Fax: 01962 712210

MADE IN BRITAIN

MULTI-TURN

— TIMBER STAIRCASES —



3D DRAWING

Our Number: Q74690

Ref: Ground-First



Note: This indicative 3D drawing is not necessarily accurate and is for illustration purposes only

MADE IN BRITAIN

MULTI-TURN

— TIMBER STAIRCASES —

PROTECTION PACKAGES



BRONZE PROTECTION

- A strong polythene sheeting is placed over the straight treads and risers and held in place with a stiff board.
- Any loose treads or winders would have the board applied without any polythene sheeting.

Bronze, plus:

- Protective corner trims supplied loose for fitting around newels after stairs are installed.
- Foam handrail protector supplied loose for fitting over handrail after the stairs are installed.
- A roll of adhesive tape is supplied for securing these items in place.



SILVER PROTECTION

PLATINUM PROTECTION

- A strong and stiff, twin wall, plastic board is placed over the straight treads and risers and held in place with a specialist double-sided adhesive pad which has high bond strength and yet peels away without leaving any residue.
- Protective corner trims supplied loose for fitting around newels after stairs are installed.
- Foam handrail protector supplied loose for fitting over handrail after the stairs are installed.
- A strong and stiff, twin wall, plastic board is supplied loose for covering the sides of the balustrade after the stairs are installed.
- A roll of adhesive tape is supplied for securing the protection around the newels, handrail and balustrade.

Hazeley Road, Twyford, Winchester, Hampshire, SO211QA.

T: 01962 712299 F: 01962 712210

E: sales@multiturn.co.uk W: www.multiturn.co.uk



DETAILS OF STAIRS AS SUPPLIED

As part of our commitment to your total satisfaction, we believe in constant customer liaison throughout the whole process and understand that you need to know exactly what to expect from Multi-Turn.

- | | | | |
|---|---|--|---|
| 1. The flight, between newels, is supplied in one piece, with tenons ready to fit the newels. | 7. Landing handrails tennoned one end to facilitate final site adjustments. | 13. Newel caps supplied loose to save damage during the construction. | 17. All components are sanded ready to receive the finishing coats. |
| 2. Wall strings left long to be cut on site to suit appropriate skirting height. | 8. Landing handrails to be mitred on site where applicable. | 14. Landing boards are included on hardwood flights. Landing boards and bearers can also be supplied on softwood flights if requested. | 18. All newels numbered and component packages labelled. |
| 3. Newels are ready mortised for flight and handrails. | 9. Baseraills supplied over length to allow for final site adjustments. | 15. Continuous handrail systems cut and jointed where practical unless stated. | 18. Itemised check list provided on delivery. |
| 4. Strings and newels are draw-bored. | 10. Winder treads are supplied loose. Risers left long for final site adjustment. | 16. Stair flight, newels and winder treads have been dry fitted in our workshop. | 19. Fitting instructions supplied on delivery. |
| 5. Handrail is draw-bored on hardwood flights. | 11. Spindles to be cut on site. | | 20. All decorating of the stairs and other site work to be carried out by others. |
| 6. Flight handrails tennoned both ends. | 12. Top nosing and riser supplied loose. | | |

We are very particular about getting things right and where possible, colour matching of timbers will be a priority. However, timber is a natural product and therefore subject to surface variations. This should be seen as a quality that adds to its natural beauty, we cannot condemn a piece of timber because of its colour alone. Some components may also be laminated for strength and stability.

TERMS AND CONDITIONS OF SALE

Prices

Unless fixed prices have been expressly agreed, prices are subject to revision without prior notice. Except where expressly stated all prices quoted are exclusive of VAT and main contractor's discount.

Quotes

All quotes given will remain valid for a period of 30 days. Thereafter, our offer is subject to confirmation, and we reserve the right to amend or withdraw our quotation.

Payment terms

Unless credit terms have been agreed, a 25% deposit is required as confirmation of order prior to survey. Final payment is required prior to delivery or collection. We regret that we cannot accept cheque payments from non-account customers unless the funds are cleared prior to delivery/collection. Where credit terms have been agreed, payment is due by the last day of the month following delivery. 5% interest per month is charged on overdue accounts.

Delivery, Shortages, Damage & Defects

Delivery dates are estimates and given in good faith. Unless expressly agreed delivery is at our premises. A charge may be made for storage of any goods which cannot be accepted on the agreed delivery date. A charge may also be made for any expenses incurred for special delivery dates/time which are subsequently altered. Any claim for shortages or damage must be noted and reported in writing within two days of delivery.

Liability

1 This clause sets out our entire financial liability (including any liability for the acts or omissions of our employees, agents and subcontractors) to the customer in respect of:

- (a) any breach of the contract however arising;
(b) any use made or resale of the goods by the customer, and
(c) any representation, statement or tortious act or omission (including negligence) arising under or in connection with the contract.

2 Nothing in the contract shall limit or exclude our liability for:

- (a) death or personal injury resulting from negligence; or
(b) fraud or fraudulent misrepresentation; or
(c) breach of the terms implied by section 12 of the Sale of Goods Act 1979;
3 Without prejudice to the preceding paragraph 2 we shall not under any circumstances whatever be liable to the customer, whether in contract, tort (including negligence) or restitution, or for breach of statutory duty or misrepresentation, or otherwise, for any:
(a) loss of profit; or
(b) loss of goodwill; or
(c) loss of business; or
(d) loss of business opportunity; or
(e) special, indirect or consequential damage suffered by the customer that arises under or in connection with the contract.

4 Without prejudice to paragraph 2 our total liability arising under or in connection with the contract, whether arising in contract, tort (including negligence) or restitution, or for breach of statutory duty or misrepresentation, or otherwise, shall in all circumstances be limited to the price of the goods supplied under the contract.

5 Except where expressly stated to the contrary, the customer will be deemed to have satisfied itself that the goods being purchased are suitable for the intended purpose and for use in the proposed location. Without prejudice to paragraph 2 we are not liable for any losses resulting from unsuitability of goods chosen by the customer. We must be expressly notified if items are intended for external use.

6 We accept no responsibility for:

- (a) the cost of contractors engaged in fitting the goods or moving or adjusting the same
(b) damage to joinery caused by it being installed in buildings which have not adequately dried out
(c) damage to joinery caused by it being subjected to excessive conditions of heat and humidity either in its installed location or in storage by the customer prior to installation – all external items must be fully coated and sealed within 24 hours of installation.

Retention of title

Risk in the goods will pass to the customer on delivery to the customer or the customer's carrier or nominee. Title in the goods will not pass until they have been paid for. Goods shall be stored separately and identifiably until paid for. The Supplier shall be entitled to recover possession of its goods (and enter onto the site or the premises of the customer for that purpose) if they are not paid for by the due date.

Returns

Any stock items accepted for refund will be subject to a 15% restocking charge.

Acknowledgement of order and amendments

Acknowledgements of order must be checked and any amendments advised in writing within 24 hours. Any amendments or cancellation of order for whatever reason after return of order confirmation or payment of deposit must be in writing, this will be attended to if not too late in the progress of manufacture. Additional costs may be applied depending on the amendments and the current progress of the order at that time – including wasted cost of any special materials for that order and any deposits paid will be non-refundable.

Manufacturing Tolerances

All glass is measured after stairs and landing handrail have been installed and to the layout and positions as on site at time of measuring. All glass is supplied in accordance with the manufacturers' tolerances typically +/- 1% which may result in slight differences between the opening and the finished glass sizes. We cannot be held responsible for any damage to glass (scratches or breakage) once delivery of the glass has been accepted and signed for. Fabrications are also subject to +/- 1% variance from quoted dimensions.

Force Majeure

We will not be liable for any failure to supply any part or all of the order if our failure is caused by circumstances beyond our control.

Building regulations

Unless noted otherwise, our stairs will comply with current British building regulations for domestic situations. The client is responsible for obtaining all necessary licence permits or authorities etc. required in connection with the execution of the work and for all charges arising there from.

Extras

Unless specified otherwise, landing boards, bearers & brackets are not included.

Stair fixing instructions

A copy of BS585 Part 1 1989 'Site fixing of stairs' is available upon request.

Applicable law

The contract between us shall be governed by and construed in accordance with the laws of England. Unless otherwise agreed in writing, these conditions shall apply to all contracts irrespective of the customer's terms and conditions.

E & O.E