

Franchisors/tenants of 3-3A promise and guarantee

There was a small concern at the start of the call regarding odour control and it seems the council were not aware that there is an existing ducting and retrospective shaft in the unit already which goes via the second floor out to the back of the building and up to the sky. By providing this information and adding that our ducting is more efficient and has cleaner and better air filtration made them feel more relaxed.

Chipstar in all its stores has never had any environmental or odour issues. The council can rest assured there will be no odour issues as we use the best fryer to ensure this problem does not happen and has not happened in any existing stores to date. If after we open there are any complaints, we will install an additional odour control device which we can get. Only reason we have not got this now is because it has never been needed previously. We are confident in our fryer 100% and hope this note as well as the attached is sufficient.

There will also be regular cleaning and servicing of the fryer with the internal odour control system being serviced with purified air in line with recommendations by the manufacturer.

Kind regards