

Postal Service

It is important to emphasise that the proposed Coley Rise scheme is for the refurbishment of three existing buildings, rather than a new build development.

Currently post is delivered directly to the front door of each of the 89 apartments through existing front door integrated letter boxes. This is the arrangement within all three of the existing buildings and has been the case since the blocks were originally constructed in the early 1960s.



Front Door to Existing Flat

Following the pre-application planning comments from the Crime Prevention Officer, the existing postal arrangement to individual flats was reviewed with the RBC Client and Housing Management Team, who were able to provide day to day insight into the anti-social behaviour associated with these buildings.

It was deemed that, to introduce a block of 89 postal boxes within an 'airlock' entrance lobby retrospectively within the existing buildings would present a number of management challenges and cause disruption to existing residents.

It was therefore agreed that the security would be enhanced through the installation of a new CCTV system, with cameras located within the internal entrance area and a secure audio-visual door entry system.

Within the Wensley Road phase 1 development, where a new apartment building is to be built, the Crime Prevention advice regarding postal boxes with a secure airlock entry arrangement has been adopted and incorporated into the design.

Visitor Door Entry System & Compartmentalisation

A new visitor audio-visual door entry system is to be installed at the primary entrance to the enhanced entrance lobby of the buildings as part of the refurbishment works. All new doorsets, door entry systems and windows will be specified and installed following Secured by Design: Homes 2019 guidance.

However, the scope of these refurbishment works does not extend to the provision of new secondary or tertiary doors as part of the secure entry system or the replacement of the internal doors or retrofitting new locking mechanisms (PAC readers).

Owing to the design of the original buildings, with the lifts serving alternate floors and the access required to the means of escape would make the retrospective compartmented of floors very challenging.

All existing compartment doors within the lobbies are glazed, providing good visible and natural surveillance through the corridors and new CCTV cameras are to be installed in a centrally located position, adjacent to the refuse chutes to enhance security.



Corridor – Glazed Internal Doorset