

**Extract from 'Henley Road' email from Turley received on 10-11-22**

In response to the comments raised by your access officer, please see the table below and the attached plan.

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| 1 | I was pleased to see that the developers would be referring not only to Part M of the Building Regulations, but also to the latest edition of BS8300. I would also suggest that, when it is available, they refer to PAS 6463 <i>Design for the mind – Neurodiversity and the built environment – Guide</i> - I am unsure of its status at the moment, although it was due to have been published in March. (There are some draft documents on the BSI website: <a href="https://www.bsigroup.com">British Standards Institution - Project (bsigroup.com)</a> – you do need to log in.) | Noted                                                                                                                                                                                   |
| 2 | Care must be taken to ensure that the EV charging points are accessible and easy to use for all, including disabled people. <a href="#">What makes an EV charging station accessible for people with disabilities?   WhichEV.Net</a>                                                                                                                                                                                                                                                                                                                                                    | The development is to be provided with 6 EV charging points. EV charging spaces will not be provided on a kerb, to allow for wheelchair users to more easily utilise the charging port. |
| 3 | It might be wise to have an EV charging point near to the space for disabled drivers/passengers, if this has not already been done.                                                                                                                                                                                                                                                                                                                                                                                                                                                     | All disabled spaces will be provided with EV charging capabilities.                                                                                                                     |
| 4 | I think it would be wise to have more than one disabled parking space; there may be more than one resident who is disabled but mobile enough to drive; and what about visitors? End spaces might be adequate, but some people use vans, which are accessed and exited via the rear or the side, and so lots of space would be needed in those cases.                                                                                                                                                                                                                                    | The site is to provide a total of 3 disabled parking bays across both residential blocks.                                                                                               |
| 5 | As far as I can see, the only space for disabled drivers/passengers is in the open; it would be better to have it (or them, if more are provided) under cover, as many disabled people take longer to get in and out of vehicles, and so would get very wet or cold in bad weather.                                                                                                                                                                                                                                                                                                     | Disabled parking spaces are located as close to the entrance of each residential block as possible, therefore minimising the time required for those utilising the bays to              |

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|    |                                                                                                                                                                                                                                                                                                                                                                                                                      | journey from their car to shelter.                                                                                                                                                                                                                |
| 6  | Shared footways are not popular with a lot of people, especially some older people who can't always hear cycles until it's too late, and they can be difficult to see, too. If you're blind or visually impaired, you wouldn't necessarily notice a white line to demarcate the two sides.                                                                                                                           | Adequate footway provision is being provided for cyclists and pedestrians to pass by each other without conflict.                                                                                                                                 |
| 7  | Welcome packs would need to be in a variety of formats, including large print.                                                                                                                                                                                                                                                                                                                                       | Agreed, these can be issued as such.                                                                                                                                                                                                              |
| 8  | Car sharing and car clubs only work if you can use a car with no adaptations, e.g. hand controls, and if you are able to get into someone else's car, together with any walking aids, wheelchair, etc.                                                                                                                                                                                                               | The responsibility of utilising a car accessible for all will be on those interested in operating a car club scheme on site. It is very unlikely that a user in a wheelchair would utilise a car share club as their travelling needs are unique. |
| 9  | Mobility scooters certainly help people get about, but I believe that they cannot be admitted on buses. They may have limited range. It would be useful for any maps to have details of gradients in the area, as not all scooters, power chairs or people using manual wheelchairs can manage steep hills, etc. Also, it would be helpful to know where dropped kerbs are available, especially near to shops, etc. | Please see attached map.                                                                                                                                                                                                                          |
| 10 | I would hope that the nearest signalised crossing is not too far away, as many people who cannot move as fast as others would probably prefer to use it.                                                                                                                                                                                                                                                             | The nearest signalised crossing point is located approximately 100m to the west of the site along the A4155. Based on Google Maps, it is an approximate 1-minute walk away.                                                                       |

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| 11 | How would residents who are wheelchair users carry their refuse to the bin-stores? Would assistance be available?                                                      | Yes, there is direct access via lifts etc. But if people required assistance the onsite manager would be there to help.                                                                                                                                                                                                                                                                                                                                                                                                        |
| 12 | Are the balconies wheelchair accessible? Would people be able to see above them, or through them?                                                                      | Yes, flush thresholds etc mean there will be no steps. They are glazed, so people would be able to see through them.                                                                                                                                                                                                                                                                                                                                                                                                           |
| 13 | Two of the inset balconies in a couple of the second/third floor apartments in Block B make the bedrooms look very small – are there no other suitable rooms for them? | The upper floors have been replanned – the master bedrooms are all of a good size.                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| 14 | Block B – second floor – on one of the drawings, one of the apartments, no. 14, has a storage cupboard/room with no door...                                            | This has been resolved                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| 15 | There appears to be quite several steps in the landscape masterplan, which would make access very difficult, if not impossible, for wheelchair users.                  | There are alternative ramp routes to some of the landscaping. The steps are designed to be Part M accessible, and are in small amounts at a time to make them as accessible as possible. Unfortunately the steps are unavoidable due to the steep sloping nature of the site, however there is provision that allows for wheelchair access to some of the garden areas, but there is always a trade-off between the hard nature of structure/finish (and extent) of the massive length of ramp needed, and the amount of green |

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|    |                                                                                                                       | space – we've had to find the balance to ensure the impact of construction is balanced against the green provision across the site. The balconies also provide private outside space to residents who may find parts of the landscaping difficult to navigate. |
| 16 | It is best if wheelchair users are able to get to both sides of beds, as some people can only get in and out one way. | The rooms are big enough to allow for the repositioning of the bed if needed.                                                                                                                                                                                  |
| 17 | It might be a good to have at least one apartment with a bath, as some people find them easier to use than showers.   | This will be an option for the purchasers.                                                                                                                                                                                                                     |